

# Texas Health Services Authority Consumer and Provider Engagement Task Forces Joint Meeting

February 1, 2012

10:00 am

# Meeting Agenda

1. Welcome and Announcements
2. Texas HIE Update -
  - Local HIE Grant Program
  - Rural White Space Initiative
3. Texas HIE Options Document
4. THSA Website Redesign
5. HHSC Office of e-Health Coordination Provider Survey Report  
*(Presented by Catherine Colman, HHSC)*
6. Other items?
7. Adjournment

# State HIE Update

## *Local HIE Grant Program*

- 16 HIE Business and Operational (B&O) plans reviewed
- 5 HIE B&O Plans approved to date
- 7 HIEs revising B&O Plans to address weaknesses and deficiencies:
  - 5 have submitted Plan Amendments
  - 2 are developing Plan Amendments
- 3 HIEs will either merge with other HIEs or become part of the White Space
- 1 HIE will continue or become part of the White Space
- All HIEs transitioning from planning to implementation

# State HIE Update

## *White Space Strategy*

### Current Status

- Final HISP Agreement circulated for signature in November – 5 HISPs have signed to date
- White Space Web Page and Provider Voucher Number Request Process launched in December
- White Space Fact Sheet and Q&A posted on White Space web page
- HISP Profile and Pricing Sheets posted on THSA White Space web page

### Status (cont.)

- Soft Communications Campaign initiated to inform providers of White Space Strategy and Voucher/Payment Process

### Next Step

- Certificate Policy (CP) Development

# Texas HIE Options

*“Supporting Meaningful Use - Health Information Exchange Options for Texas Hospitals and Physicians”*

- An overview of HIE options available in 2012 for Texas health care providers
- Includes:
  - Background on HIE in Texas
  - Introduction to services available through:
    - Texas Local HIE Program
    - Texas Rural "White Space" Strategy
    - Respondents to THSA's 2011 HISP Direct Services Request for Information (RFI)
  - Links to additional resources for more details

# THSA Website Redesign

## Status

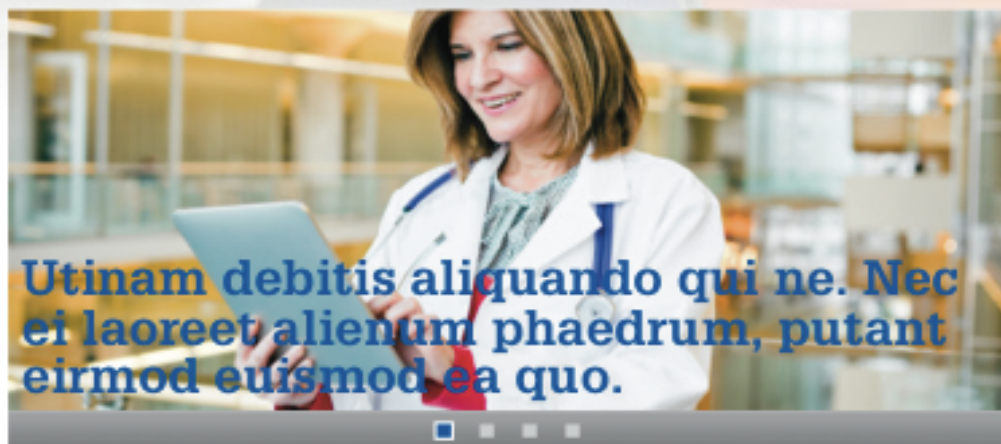
- THSA website redesign project began in December
- Initial project definition and visual design work completed; site build phase underway

## Next Steps

- Site build
- Content development and site population
- Site testing
- Site launch late March-early April



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Information  
and Services for  
**Providers**



Information  
and Services for  
**Patients**

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- [Usu alli scriptorem id, te sit assentior vulputate. Est viris moderatus dissentias ut, vis ex.](#) [more](#)
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#### Upcoming Events

- JAN 31** [Joint Data Standards and Technical Architecture Task Force Meeting.](#) [more](#)
- FEB 1** [Privacy and Security Task Force Meeting.](#) [more](#)
- FEB 1** [Joint Consumer and Provider Engagement Task Force Meeting.](#) [more](#)

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### Latest News

- [Usu all scriptorem id, te sit assentior vulputate. Est viris moderatius dissentias ut, vis ex.](#) [more](#)
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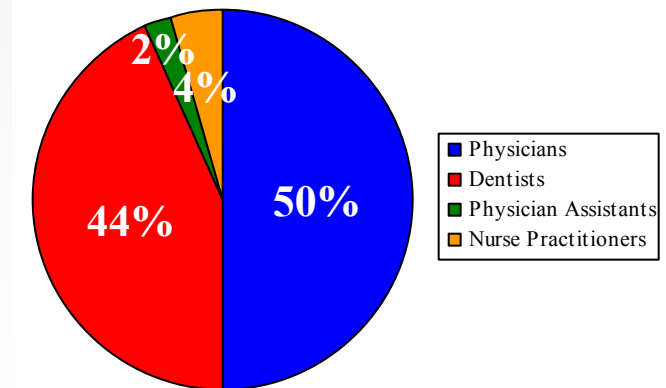
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# Provider Survey Report

## *HHSC Office of e-Health Coordination*

- Contracted with Texas A&M Public Policy Research Institute (PPRI)
- Surveys distributed to ~15,500 providers via mail, fax, and phone
  - Physicians
  - Dentists
  - Physician Assistants
  - Nurse Practitioners
- Total responses: 2,479
- Majority of respondents practice in a small clinic setting (2-10 providers)



# Provider Survey Report

## *HHSC Office of e-Health Coordination*

- Electronic Health Records (EHRs)
  - A majority of respondents have either implemented an EHR system or plan to within the next two years
    - Dentists were least likely to have implemented
    - Physician Assistants were most likely to have implemented
  - Most commonly used functions:
    - Clinical documentation (88%)
    - Charting (87%)
    - History (85%)
    - Problem Lists (73%)
    - e-Prescribing (64%)

# Provider Survey Report

## *HHSC Office of e-Health Coordination*

- Health Information Exchange
  - 36% of respondents report participating in HIE
  - Top HIE functions utilized:
    - Electronic eligibility and claims transactions
    - e-Prescribing and refill requests
    - Prescription fill status and/or medication fill history
    - Electronic clinical laboratory results delivery
    - Clinical summary exchange for care coordination and patient engagement
  - Cost
    - Providers who currently use HIE were more likely to be willing to pay for the service than those who do not (47% vs. 34%)

# Provider Survey Report

## *HHSC Office of e-Health Coordination*

- **Broadband Access**
  - Almost all respondents (95%) report having internet access in their practice
  - 82% report having broadband access
- **EHR Incentives**
  - 46% intend to pursue incentive payments through Medicare and Medicaid to adopt, implement, or upgrade a certified EHR
  - Only 39% believe they qualify for the Medicaid incentive program (requires 30% Medicaid patient case load)

# Looking Ahead – 2012

## Initial Topics

- Website Design Content Development
- Provider and Consumer Engagement Toolkits
- Engagement Measurement Metrics

# A Look Ahead – Meeting Schedule

- February 29
- April 4
- May 2
- June 6
- July 11
- August 8
- September 5
- October 3
- November 7
- December 5

Other Items?

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